

GERALD SCHINKOWITSCH NEUER LEITER CUSTOMER SERVICE & LOGISTIK BEI TROX

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The long-standing logistics expert has been responsible for Customer Service & Logistics in Austria and CEE since the beginning of March.

Gerald Schinkowitsch (48) has been the new Head of Customer Service & Logistics since March. The native of Lower Austria with more than 30 years of experience in logistics has been with TROX since 2006 and has implemented digitalisation projects such as the interface connection of logistics partners as a team leader during this time. As Head of Customer Service & Logistics, Schinkowitsch and his team of 17 are responsible for customer service in Austria and the countries of Central and Eastern Europe, and now for the entire order entry and TROX warehouse in Vienna. In his new position, Schinkowitsch succeeds Michael Wurdits, who will remain with TROX and set up the new "E-Business" division.

Schinkowitsch brings with him many years of national and international experience in the areas of logistics, order processing and customer support. After completing a commercial apprenticeship, the native of Weinviertel worked for freight forwarders and logistics companies such as Delacher Transport, Spetrans International or Röhler Spedition.

"Excellent service and transparency in the logistics chain will become even more of a decisive competitive factor in the future," says the married father of two and passionate fisherman about his new area of responsibility. "At TROX, we are currently working on digital solutions in customer service, for example, so that our customers can track shipments in real time."



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Photo 1: Gerald Schinkowitsch is the new Head of Customer Service & Logistics at TROX Austria GmbH © TROX Austria

